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2.

Filing ID: 74733 Postal Service Customer Questionaire Accepted 8/12/2011

Postal Regulatory Commission Submitted 8/12/2011 3:44:40 PM

Pos	tal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps		. 🔃		W	
b.	Mailing Letters			D'		
C.	Mailing Parcels					
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail				Ø	
f.	Buying money orders				W	
g.	Obtaining special services, including Certified Mail, Registered Mail, Ins Mail, Delivery Confirmation, or Signature Confirmation	ured				
h.	Sending Express Mail					
i.	Buying stamp-collecting material				Z	
Oth	er Postal Services					
a.	Entering permit mailings		YES	☐ NO		
a.	Resetting/using postage meter		YES	□ №		
Not	npostal Services					
a.	Picking up government forms (such as tax forms)		YES	□ №		
b.	Using for school bus stop	*0	YES	☐ NO		
c.	Assisting senior citizes, persons with disabilities. ect.		YES	□ №		
	If yes, please explain: 2 m & home trust	. 10	9.4	MI	mat	
d.	Using public bulletin board	Ù	YES	□ NO	1112	
e.	Other		YES	□ №		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or	from wo	rk, or shopp	oing, or for	personal ne	eds?
			YES	1 NO		
	If yes, please explain:	f5 13				

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Postal Service Customer Questionaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		4		
	b.	Mailing Letters				
	c.	Mailing Parcels		4		
	d.	Pick up Post Office box mail	4			
	e.	Pick up general delivery mail			4-	- 🔲
	f.	Buying money orders			4	-[]
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4.	
	h.	Sending Express Mail			6	
	i.	Buying stamp-collecting material				4
	Oth	ner Postal Services			10000	N
	a.	Entering permit mailings	YES	U NO		
	a.	Resetting/using postage meter	YES	LINO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	ZINO		
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	I NO		
38		If yes, please explain:	-			
	d.	Using public bulletin board	YES	<u>U</u> no		
	e.	Other	YES	Пио		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for t	personal ne	eeds?
			T YES	[4NO		
		If yes, please explain:				

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	Pos	stal Services	Daily/	Weekly	Monthly	Neve
	a.	Buying Stamps	$-\square$			
	b.	Mailing Letters	\square			
	C.	Mailing Parcels	\square			
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders	M		П	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П		П.	
	h.	Sending Express Mail			<u> </u>	
	i.	Buying stamp-collecting material		П		
	Oth	ner Postal Services		_/	,	,
	a.	Entering permit mailings	YES	NO NO		
	a.	Resetting/using postage meter	YES	M NO		
	No	npostal Services	/			
	a.	Picking up government forms (such as tax forms)	YES	□ %		
	b.	Using for school bus stop	YES	1 No		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	☑ NO		¥
		If yes, please explain:	·		7	
			,			
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
			T YES	M NO		
		If yes, please explain:		I NO		

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Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail		口		
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			-	
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	□ №		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	□ №		
		If yes, please explain:				
		Polices				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
			YES	NO		
		If yes, please explain:				

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previous	ly received Post Office	er delivery, there will be no change box service or general delivery se s to your previous service?	rvice, complete this section. H	ow do you think carrier
	☐ Better	Just as Good	No Opinion	
If ye	s, please explain:			
For w	hich of the following d	o you leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs	•		
Do y		businesses in the community?		
	Yes No		continued?	
If yes	s, would you continue Yes No	to use them if the Post Office is dis	continued ?	
ame: /	ARK-LA-	Miss APPRASIC	L Services	
dress:	1585 Hwy	505		
elephone:	210 26	9 - 212/		

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2.

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	74 <u> </u>		Ĭ\$L	
b.	Mailing Letters		Ø		
C.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				M
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				X
j,	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	☑ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	₩ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ark or chone	ing or for	porsonal n	oode2
D0 ;	you pass another Fost Office during business hours while traveling to or from wi	YES	NO	personal m	eeus?
	If yes, please explain:	(

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	☐ Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w	which of the following o	to you leave your community? (Ch	eck all that apply.) Where do you g	o to obtain these
K)	Shopping			
X	Personal needs			
Ø	Banking		12	
	Employement			
D	Social needs	1		
1				
Do y	,	businesses in the community?		
.,	Yes No	to use them if the Post Office is dis	scontinued?	
If ye	s, would you continue Yes No		Soormings.	
	"+	10		
R	achel Ho	urring ton		
s s: ,	1211 2 cd s	I hatem GA	71244	
hone:	318-272-3	182		
	-14-11			
2 -	(/ / / /			

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Postal Service Customer Questionaire

	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	_ YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal r	eeds?
81088			YES	∏ -NO	250	
		If yes, please explain:				

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? → Worse No Opinion Just as Good Better For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? 5. Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Address: 104 Jones St. Telephone: Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to

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complete this questionnaire.

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2.

Pos	tal Services	Daily	Weekly Monthly Never
a.	Buying Stamps		
b.	Mailing Letters	V	
c.	Mailing Parcels		
d.	Pick up Post Office box mail	V	
e.	Pick up general delivery mail		
f.	Buying money orders		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		
h.	Sending Express Mail		
i.	Buying stamp-collecting material		
Oth	er Postal Services		
a.	Entering permit mailings	YES	1 NO
a.	Resetting/using postage meter	YES	NO
Nor	postal Services	/	
a.	Picking up government forms (such as tax forms)	YES	□ NO
b.	Using for school bus stop	YES	⊡ NO
c.	Assisting senior citizes, persons with disabilities. ect.	YES	I NO
	If yes, please explain:		
d.	Using public bulletin board	YES	IJ NO
e.	Other	YES	☐ NO
	If yes, please explain:		
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ning or for personal peeds?
	, and the state of	YES	NO NO
	If yes, please explain:	Company to the company	

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Better	Just as Good	No Opinion	Worse
es, please explain:	-		
which of the following do yo	ou leave your community? (Chec	ck all that apply.) Where do you g	go to obtain these
Shopping //	fild		
Personal needs	190		
Banking Wini	rfield	-	
Employement			
Social needs	2		
you currently use local busi	nesses in the community?		
Yes No		\$0 ****	
res, would you continue to us	se them if the Post Office is disc	ontinued?	
Yes No			
lon R. Ha	rcinato		
PO BOX 5	55 Dods	on, LA 715	122,104
318-27	7-7155		/
		2	

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2.

Postal Service Customer Questionaire

Pos	al Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	- 🔲	日		
b.	Mailing Letters		B		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	回			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
a.	Resetting/using postage meter	YES	□ №		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	□ №		
	If yes, please explain:				
_	The Dat Office Andrews in the state of the s	adi as aba	ing or for	paraenal -	oods?
Do	you pass another Post Office during business hours while traveling to or from wo	YES	NO	personarn	eeusr
	If yes, please explain:				

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If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? No Opinion Worse Just as Good Better If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? 5. Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Date:

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2.

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	日			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		日		
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	日			
h.	Sending Express Mail				
j,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
a.	Resetting/using postage meter	YES	☐ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	ing, or for i	personal ne	eeds?
100		YES	☑ NO	1 A 1 A 1 A 1 A 1 A 1 A 1 A 1 A 1 A 1 A	
	If yes, please explain:	**************************************			

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Date:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? No Opinion - Worse Just as Good Better If yes, please explain: a locking For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping -Personal needs Banking Employement Social needs Do you currently use local businesses in the community? 5. Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes Name: Address:

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Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters	D			
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	I			
	e.	Pick up general delivery mail			旦	
	f.	Buying money orders			日	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		口		
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ №		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	□ №		
		If yes, please explain:				
	d.	Using public bulletin board	☐ YES	□ №	***************************************	
	e.	Other	YES	☐ NO		
		If yes, please explain:				
		Services in the commenty				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
			YES	☐ NO		
		If yes, please explain:				

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? No Opinion Just as Good Better For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? 5. Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to

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complete this questionnaire.

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2.

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	B			
c.	Mailing Parcels		B		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain:				and the same of th
d.	Using public bulletin board	YES	□ NO	1.070	
e.	Other	YES	□ NO		
<i>-</i>	If yes, please explain:		<u> </u>		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal n	eeds?
		YES	☑ NO		
	If yes, please explain:				

Page Nbr. 83 If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Worse No Opinion Just as Good Better If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking 1 Employement Social needs Do you currently use local businesses in the community? 5. Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes Name Address:

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Date:

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2.

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		F		
h.	Sending Express Mail				
j.	Buying stamp-collecting material				I
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	□ №		
	If yes, please explain:				
D.	The state of the s				
DO.	you pass another Post Office during business hours while traveling to or from we		2000	personal ne	eeds?
		YES	₽ NO		
	If yes, please explain:				

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Better	3 nre	viously	receive	received carrier de ed Post Office box vice compares to	service or	general delivery	nge to your d service, con	elivery services of the servic	ection. How do	you think	carrier
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?	100	ate dell'						No Op	inion		Worse
Shopping Personal needs Banking Employement Social needs Social needs Yes No If yes, would you continue to use them if the Post Office is discontinued?		If yes,	please	explain:					# 100 TO 100		
Shopping Personal needs Banking Employement Social needs Social needs Yes No If yes, would you continue to use them if the Post Office is discontinued?					Andrew Company					-	
Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?	4.	For wh	ich of thes?	ne following do yo	u leave yo	ur community? (C	Check all tha	apply.) Whe	ere do you go t	o obtain th	nese
Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?			Shop	ping							
Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?			Pers	onal needs							
Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?	5 ₁₁		Bank	king			4	-			
5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?			Emp	loyement							
Yes No If yes, would you continue to use them if the Post Office is discontinued?			Soci	al needs							
Yes No If yes, would you continue to use them if the Post Office is discontinued?			\$ 								
If yes, would you continue to use them if the Post Office is discontinued?	5.	Do you		V. 1999	nesses in t	he community?		NZ.			
		If ves.	-		se them if t	he Post Office is	discontinued	?	20		
				(2) (2 <u>0.0.200</u>)							
Name: ATC Metalo, Inc.	Name:	. 9	4	TC:	Mei	tala.	Inc).			
Address: P. D. Warver 128, 105 w. Gresham			20	: Pray	ves)	128	,/	05 a	D. 60	eshr	9 m
Telephone: 318-628-3288	Teleph	none:	31	8-628	7-38	288					
Date: 3.14.11	Date:	9	0.19	4.11					The state of the s		

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2.14.11

To Whom It May Concern, Codson, La. is effending, we now have Hwy. 167 w/ 5 laves through Lown. When Hwy. is complete, we will have more new businesses here.

Taily. Without it, we will have to drive some 25 mi. or more to use a post office. We've had our business here, since 1991. Driving that time we've only expanded. We need our fost office tailing for many needs.

fost Expire, like Goldonna, Ja., where there is no use, instead of ours. Het only that town, but there are several not used as

much as Odsons'.

Please consider all the businesses in addoor, major ones, who use the fost Office daily. We are in town + within a 2 block radions of the fost Office, we have I businesses and the school using the fost office daily.

Howk you, In Hassangton ATC Metals, Inc.

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Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	B			
	e.	Pick up general delivery mail				
	f.	Buying money orders		V		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i,	Buying stamp-collecting material				V
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services	5.0			
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	NO NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	M No		
	e.	Other	YES	NO 🖺		
		If yes, please explain:			1	
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	ersonal n	eeds?
			YES	No		
		If yes, please explain:				*

3.	If you previously rece previously received F route delivery service	ost Office box se	ervice or general delivery se	e to your delivery service — proceed ervice, complete this section. How	ed to question 4. If you do you think carrier	
	Bette	er	Just as Good	No Opinion	☐ Worse	
	If yes, please exp	olain:				
4.	For which of the for services?	ollowing do you le	eave your community? (Che	eck all that apply.) Where do you g	o to obtain these	
	Shoppin	g				
	Persona	I needs				
	Banking			*		
	Employe	ement	- T	- 10		
	Social n	eeds			3	
5.	Do you currently	use local busines	ses in the community?		,	
	Yes	☐ No				
	If yes, would you	continue to use t	hem if the Post Office is dis	scontinued?		
	Yes	☐ No				
Nan	ne: Rainal	d Thon	na)	S 22		
Add	ress: P.O. B	ou. 985	InnisiL	A-		
Tele	ephone:		•		8	
Date	2-10-11	69	9 2 3			100
1 12011						

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Postal Service Customer Questionaire

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Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		1		
b.	Mailing Letters			~ 🗆	
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
0	ther Postal Services		/		
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	☑ NO		
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	☐ YES	☑ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	∐ NO		
e.	Other	YES	NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	oing, or for	personal n	eeds?
		YES	NO		
	If yes, please explain:				

Page Nbr. 90 If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? No Opinion Better Just as Good Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes | Name: Address:

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Telephone:

Date:

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2.

Pos	tal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps			
b.	Mailing Letters			
c.	Mailing Parcels			
d.	Pick up Post Office box mail			
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services		,	
a.	Entering permit mailings	YES	NO NO	
a.	Resetting/using postage meter	YES	NO	
No	npostal Services			
a.	Picking up government forms (such as tax forms)	YES	NO	
b.	Using for school bus stop	YES	NO	
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO	
	If yes, please explain:			
20			_/	
d.	Using public bulletin board	YES	₩ NO	
e.	Other	YES	NO	
	If yes, please explain:	organic That is		
Do	you pass another Post Office during business hours while traveling to or from v	work or sboor	oing or for	nersonal needs?
	,	YES	☐ NO	porounal modus.
	If yes, please explain: Backla Post OSS, ce			

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Postal Service Customer Questionaire

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2.

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	U			
b.	Mailing Letters	1			
c.	Mailing Parcels			4	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders	4			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		4		
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	UNO		
a.	Resetting/using postage meter	YES	J-NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	LNO	-	
b.	Using for school bus stop	☐ YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
	wrk w/serious bringto post office on buy stamp, w	coney aid	ers et	C.	
d.	Using public bulletin board	YES	UNO	-	
e.	Other	YES	☐ NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopr	oing, or for	personal ne	eeds?
	*	YES	[] NO	-	
	If yes, please explain:				

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Postal Service Customer Questionaire Page Nbr. 93

Please check the appropriate box to indicate whether you used the INNIS Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** b. Mailing Letters Mailing Parcels C. d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material i. Other Postal Services Entering permit mailings | YES Resetting/using postage meter NO NO _ YES **Nonpostal Services** Picking up government forms YES (such as tax forms) b. Using for school bus stop YES Assisting senior citizes, persons with disabilities. ect. YES V NO If yes, please explain: Using public bulletin board T YES V NO Other e. YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain:

Leonard Purpera P.O. 876 Innis La 70747

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January 31, 2011

Ms. Geronarda Bailey Mgr. Post Office Operations 750 Florida Street Baton Rouge, La 70802

In Re: Closure of Innis Post Office - Innis, La 70747

Dear Ms. Bailey:

I was born on March 8, 1925 in Innis, La and have resided here all my life. I am deeply saddened at the thought of losing our Post Office. Our small town as grown over the years and now includes a doctor and dentist office, a brand new fire station, Innis Water Corporation Office, a lumber yard, Industrial Electronic Repair Store, Senior Citizen Center, Thrift Store, a custom Cypress Sawmill, two grocery stores, a Sheriff Substation and several churches.

As a retired businessman and cattleman, I would like to offer an alternative and more economical plan. The current location of the post office is on my land and has been for many years. The rent has been \$200 per month for an annual total of \$ 2,400. Because Innis is centrally located between Batchelor and Lettsworth, and a walking distance for many, why not close Batchelor and Lettsworth, and make Innis the main post office. It is also my understanding that neither Batchelor nor Lettsworth have a postmaster, while Innis has Ms. Carol Christopher, a career employee, who is a definite asset to our community.

In closing, I would like to re-iterate that Innis is centrally located and would have its own parking lot for the customers. Please reconsider your decision and contact me if I can be of assistance.

Sincerely.

Leonard Purpera P.O. Box 876 Innis.La 70747

225-405-0966 (Daughter)

CC: All members of Louisiana Congressional Delegation, Local Office and Washington D.C. Office

Purpera's Supermarket Jeanine Lernoine, Owner P.O. 876 Innis La 70747

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January 31, 2011

Ms.Geronarda Bailey Mgr. Post Office Operations 750 Florida Street Baton Rouge, La 70802

In Re: Closure of Innis Post Office - Innis, La 70747

Dear Ms. Balley:

Thank you for taking time to read my letter, as I know that you are very busy. I was born and raised in Innis, Louisiana and love our little town. My father is a retired cattleman and business owner. I have taken over the grocery business and work hard to help our town grow. We now have a doctor and dentist office, a brand new fire station, two grocery stores, two thrift shops, Senior Citizen Center, Innis Water Corporation office, Lumber Yard, Tavern, Electronics Repair Shop, Custom Cypress Sawmill, several churches and a pharmacy in the planning, Itreally grieves me at the thought of losing our post office. It is located on my father's land and he has offered to reduce the rent. He has also offered an alternative plan. Please consider making Innis, which is centrally located between Lettsworth and Batchelor, the main office. It would have its own parking area and is within walking distance for many. I beg that you reconsider your decision to close our post office. It would be such a shame for people that pay their bills, pick up supplies at the lumber yard, shop a the grocery and thrift stores all in one small area to have to drive to Batchelor to pick up their mail. God bless and thank you for your time. If I may be of assistance in any way, please do not hesitate to call me.

Sincerely,

Jeanine Lemoine

Purpera's AG Supermarket

225-405-0966

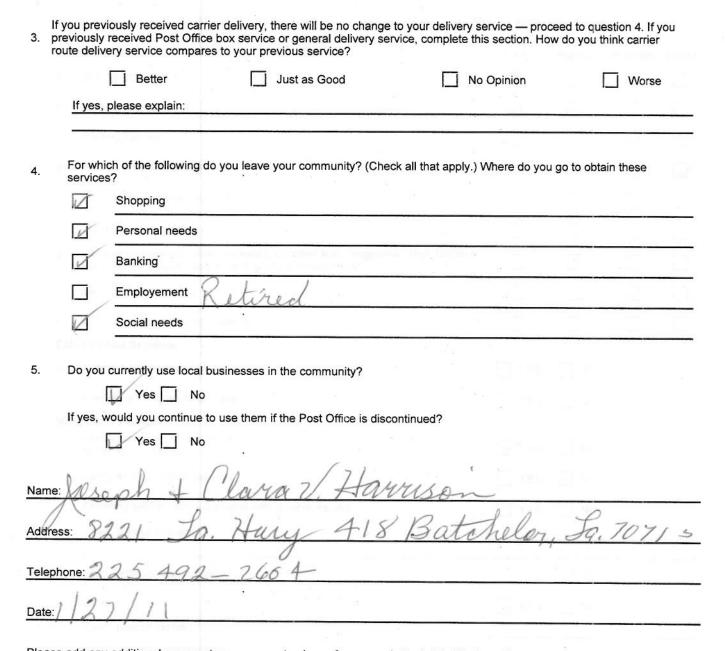
CC: All members of Louisiana Congressional Delegation, Local Office and Washington D.C. Office

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Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps	. 🔲			×
b.	Mailing Letters			X	
C.	Mailing Parcels				V
d.	Pick up Post Office box mail				B
e.	Pick up general delivery mail				×
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				B
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				V
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	☐ YES	NO		
No	npostal Services		1		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO NO		
	If yes, please explain:		1		
d.	Using public bulletin board	YES	NO		
e.	Other	☐ YES	NO NO		
	If yes, please explain:		7		
Do	you pass another Post Office during business hours while traveling to or from w	vork, or shop	oing, or for	personal n	eeds?
		YES	☐ NO		
	If yes, please explain:	1			
	eluse Batchelor or Main Bra	nch 1	· Ne	w Ro	ade

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If yes, please explain:

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1. Please check the appropriate box to indicate whether you used the INNIS Post Office for each of the following: Weekly Monthly Never **Postal Services** Daily Y **Buying Stamps** 廖 b. Mailing Letters 账 Mailing Parcels Pick up Post Office box mail 4 d. Pick up general delivery mail × f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material N. i. **Other Postal Services** Entering permit mailings I YES NO NO Resetting/using postage meter. YES NO NO **Nonpostal Services** Picking up government forms YES NO IN (such as tax forms) b. Using for school bus stop NO Assisting senior citizes, persons with disabilities. ect. YES M NO If yes, please explain: Using public bulletin board X NO d. YES Other YES NO NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO NO

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Postal Service Customer Questionaire

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	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters	1			4
	c.	Mailing Parcels				4
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				4
	f.	Buying money orders			4	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				9-
	h.	Sending Express Mail				4
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	A NO	_	
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO	and the second s	
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
		If yes, please explain:	-			
	d.	Using public bulletin board	☐ YES	Ø NO		
	e.	Other	YES	IJ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for a	personal ne	eeds?
			VYES	∏ NO		
		If yes, please explain:	12 123			

Docket: 1367966-70747 Item Nbr. 22 Page Nbr. 100 If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Better Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Name:

Address:

Telephone:

Date:

Docket: 1367966-70747 Item Nbr. 22 Page Nbr. 101 If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? | Better Just as Good No Opinion has a lot of senior citizens who part got If yes, please explain: also alleviage a lot of blank trip's when there is no much For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? 4 V Personal needs 1 Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No PRAJE LYLES Name: 14740 Purpera Road - physical address Address: 01/28/2011 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to

complete this questionnaire.

Mail carrier service is long overdue. There are a lot of businesses that will not send parce is to a Po Box it you don't receive residential mail, or have a physical address for delivery. These companies can verify living address from directory services but not a PO BOX.

Primary question is what cost will postal customers incur for this transformation such as mail receptacle, installation, and so forth. Also, will it disrupt current services?

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Postal Service Customer Questionaire

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	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		X		
	C.	Mailing Parcels				X
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	X			
	f,	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail			Ŋ	
	i.	Buying stamp-collecting material				太
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	Ø NO		
	a.	Resetting/using postage meter	YES	₩ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO NO		
		If yes, please explain:		-		
	d.	Using public bulletin board	YES	NO NO		
	e.	Other	T YES	∏ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eds?
		* ·	YES	☐ NO		
		If yes, please explain:		<u></u>		

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2.

Postal Service Customer Questionaire

Pos	stal Services			Daily	Weekly	Monthly	Never
a.	Buying Stamps			· 🗀		A	
b.	Mailing Letters	**************************************	2 17	<u>.</u>			
C.	Mailing Parcels					M	
d.	Pick up Post Office box mail						
e.	Pick up general delivery mail				Q		
f.	Buying money orders						
g.	Obtaining special services, including Mail, Delivery Confirmation, or Sig	ng Certified Mail, Registe nature Confirmation	ered Mail, Insured				
h.	Sending Express Mail						
i.	Buying stamp-collecting material						
Oth	er Postal Services					250.07	2000000, S
a.	Entering permit mailings			YES	☐ NO		
a.	Resetting/using postage meter.			YES	DRNO		
No	npostal Services				2		
a.	Picking up government forms (such as tax forms)			YES	☐ NO		
b.	Using for school bus stop			YES	☐ NO		
c.	Assisting senior citizes, persons w	th disabilities. ect.	8 =	YES	☐ NO		
	If yes, please explain:	nother D	ortal 3	1105	10 8		
d.	Using public bulletin board		55555	YES	NO		
e.	Other			YES	□ NO		
	If yes, please explain:						
Do	you pass another Post Office during	business hours while tra	eveling to or from	work or shoor	ing or for	nersonal na	ede?
		and the state of t	voining to or morn	YES	NO [personal ne	eus?
	If yes, please explain:						

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Postal Service Customer Questionaire

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	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters		X		
	c.	Mailing Parcels			Ø	
	d.	Pick up Post Office box mail		\boxtimes'		
	e.	Pick up general delivery mail		Z	П	
	f.	Buying money orders	П	\boxtimes	П	П
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				\square
	i.	Buying stamp-collecting material	- 🗆			X
	Oth	ner Postal Services				•
	a.	Entering permit mailings	YES	⋈ NO		
	a.	Resetting/using postage meter	YES	🛛 ио		
	No	npostal Services			(8)	
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ NO		
	e.	Other	YES	⊠ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
			YES	X NO		
		If yes, please explain:				

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Postal Service Customer Questionaire

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Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			卢	
b.	Mailing Letters	17			
C.	Mailing Parcels	E	, 1		
d.	Pick up Post Office box mail	15			
e.	Pick up general delivery mail				
f.	Buying money orders		П		П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		B		
h.	Sending Express Mail				Z
i.	Buying stamp-collecting material				W
Oth	ner Postal Services				
a.	Entering permit mailings	YES	No		
a.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	E NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	ILINO		
e.	Other		12 No		
С.	If yes, please explain:	YES	CLAO		
	ii yes, piease explairi.	***************************************			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		V YES	☐ NO		
	If yes, please explain: X See Letter				
	- MENERAL				

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Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	🔲			
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				â
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			П	(A)
i.	Buying stamp-collecting material	П	П		FIRST
Oth	ner Postal Services	1	.—	.—	(Miles
a.	Entering permit mailings	YES	M NO		
a.	Resetting/using postage meter	YES	MO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	MO NO		
b.	Using for school bus stop	YES	MO NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO	11.11	
e.	Other	T YES	M NO		
	If yes, please explain:		n to see		
Do	you pass another Post Office during business hours while traveling to or from w	ork or shoor	oing or for	nersonal n	ande?
	, , , , , , , , , , , , , , , , , , ,	YES	NO	porsonal III	Joua !
	If yes, please explain:		25 .0000		
	Eving to Signesport tobank Coing to	MARKSI	15/10/0	Shop	1
	Coing to New Boads to shopt do Ernands				

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2.

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps	· 🖂						
b.	Mailing Letters							
C.	Mailing Parcels		d					
d.	Pick up Post Office box mail	V						
e.	Pick up general delivery mail							
f.	Buying money orders							
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			d				
h.	Sending Express Mail							
i.	Buying stamp-collecting material							
Oth	er Postal Services							
a.	Entering permit mailings	YES	NO					
a.	Resetting/using postage meter,	YES	NO					
Nor	npostal Services		,					
a.	Picking up government forms (such as tax forms)	YES	☑ NO					
b.	Using for school bus stop	YES	Ø NO					
C.	Assisting senior citizes, persons with disabilities. ect.	YES	□ NO					
	If yes, please explain:							
		0						
d.	Using public bulletin board	YES	☑ NO					
e.	Other	YES	☑ NO					
	If yes, please explain:							
Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
		YES	□ NO	ooroonar n				
	If yes, please explain:	-						

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2.

Postal Service Customer Questionaire

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Dos	stal Services				. 2.200
		Daily	Weekly	Monthly	Never
a.	Buying Stamps		Ш		
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail			W	
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter,	YES	NO NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork or shopp	ing or for r	ersonal no	ede?
	s and the same state of the sa	YES	NO NO	orsonal ne	eus?
	If yes, please explain:		110		

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	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
			- Los	
4. For what service		o you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
	Shopping _	Innis Symmeson	rt, New Roads	Marks ville L
	Personal needs	Indished.	Simmeson	+ Marksville
\square	Banking	Personal	ong d need	to know
	Employement _	Innis La.		
	Social needs	lesona my	aneed to k	now
Do yo		ousinesses in the community?		
	Yes No			
If yes	, would you continue	to use them if the Post Office is disco	ontinued?	
	Yes No			
Name:	SONNI	e Christ	7	
Address:	9748 R	rpera Rd. P.	0.Box 963;	Innis La.
Telephone:			, , , , ,	
Date:	JeBau	1ry 1, 200		

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Postal Service Customer Questionaire

tal Services	Daily	Weekly	Monthly	Never
Buying Stamps		4		
Mailing Letters		V		
Mailing Parcels			4	
Pick up Post Office box mail	V			
Pick up general delivery mail	V			
Buying money orders				V
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
Sending Express Mail			V	
Buying stamp-collecting material	- 🗀			W
er Postal Services				
Entering permit mailings	YES	NO		
Resetting/using postage meter	YES	NO		
postal Services				
Picking up government forms (such as tax forms)	YES	₩ NO		
Using for school bus stop	YES	Y NO		
Assisting senior citizes, persons with disabilities. ect.	YES	NO		
If yes, please explain:				-
Using public bulletin board	☐ YES	Torno		
Other	☐ YES	ELNO		
If yes, please explain:		,		
you pass another Post Office during business hours while traveling to or from	work, or shop	oing, or for	personal ne	eeds?
	_	_		
	I IES			
BARHELOR POST OFFICE				
	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Using public bulletin board Other If yes, please explain:	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Using public bulletin board Other yes If yes, please explain: you pass another Post Office during business hours while traveling to or from work, or shopp YES If yes, please explain:	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Buying stamp-collecting material Prostal Services Entering permit mailings Resetting/using postage meter Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities, ect. If yes, please explain: Using public bulletin board Other Tyes No If yes, please explain: you pass another Post Office during business hours while traveling to or from work, or shopping, or for	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Press No Resetting/using postage meter Prostal Services Entering permit mailings Resetting/using postage meter Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Using public bulletin board Other Tyes No If yes, please explain: Vou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal in the press of the pressure of

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Postal Service Customer Questionaire

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	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	. 🗀		X	
	b.	Mailing Letters		X		
	C.	Mailing Parcels		[,%'		X
	d.	Pick up Post Office box mail				X
	e.	Pick up general delivery mail				区
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services	11			
	a.	Entering permit mailings	YES	⊠ NO		
	a.	Resetting/using postage meter	YES	M NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO	; 0	,
		If yes, please explain:	Lan	dis	abel	ity
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	ZNO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	vork, or shops	oing, or for	personal n	eeds?
			YES	☐ NO		
		If yes, please explain: Dess Lettaunth Statehela	Mun	5/101	n.\	Athi
		No els	neway	J. J.	J of	Our

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? If yes, would you continue to use them if the Post Office is discontinued? Name: Address: Telephone: Date:

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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

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Page Nbr. 1 Questionnaires were distributed to all delivery customers of the INNIS Post Office on 01/24/2011. Additionally, during the survey period, questionnaires were available at the INNIS Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	125		
Favorable to proposal	3		
Unfavorable to proposal	26		
Expressing no opinion	25		
Total questionnaires received	54		

POST

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

Customers inquired about building a new facility or a mobile unit

Response:

You inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

Concern (No Opinion):

 Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

3. Concern (No Opinion):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

4. Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

Response

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

5. Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice
Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in

7.

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the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

8. Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

9. Concern (UnFavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

10. Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held